



IT3800

Handheld Linear Imager



Quick Start Guide

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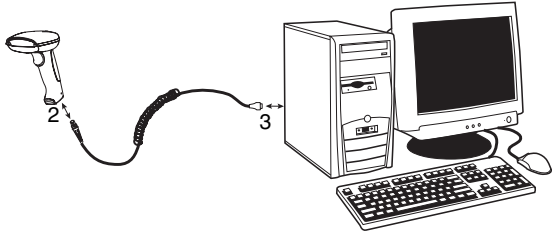
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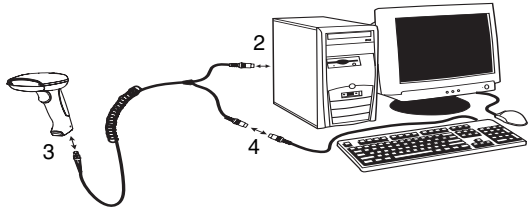
Web Address: www.handheld.com

Connecting the Scanner - USB

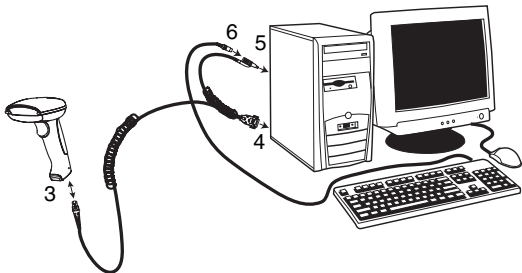
1. Turn off power before connecting the scanner.
2. Connect the cable's modular connector to the scanner.
3. Connect the USB connector to the PC.
4. Once the scanner is fully connected, power up the computer.

**Connecting the Scanner - Keyboard Wedge**

1. Turn off power before connecting the scanner.
2. Remove the keyboard connector from the PC.
3. Connect the cable's modular connector to the scanner.
4. Connect the male connector to the keyboard port in the PC and the female connector to the keyboard cable. You may need to use the Din/Mini Din adapter (included) to match your keyboard connectors.

**Connecting the Scanner - Serial (RS-232)**

1. Turn off power before connecting the scanner.
2. Remove the keyboard connector from the PC.
3. Connect the cable's modular connector to the scanner.
4. Connect the DB9 connector to the serial port of the PC.
5. Connect the power stealer cable to the keyboard port in the PC. (This cable powers only the IT3800.)



6. Connect the keyboard cable to the back of the power stealer cable connected in step 5.

PC Interface

Scan the bar code that describes the PC or interface you are using.



AT/PS2
(Default)



RS-232
(9600, E, 7, 1)



Japan DOS/V



USB Keyboard (PC)



Emulate External Keyboard

Country

Scan the appropriate bar code below for the country in which your scanner is used.



U.S.A.
(Default)



France



Germany



Italy



Spain



U.K.

Suffix

If you want a carriage return after the bar code, scan the **Add CR Suffix bar code**. To add a tab after the bar code, scan the **Add Tab Suffix bar code**. Otherwise, scan the **Remove Suffix bar code** to remove the suffixes.



Add CR Suffix



Add Tab Suffix



Remove Suffix

Add Code ID Prefix to all Symbologies

Scan the following bar code if you wish to add a Code ID prefix to all symbologies at once.



Add Code ID Prefix to all Symbologies

Trigger

The following bar codes will allow you to use the reader in Manual Trigger mode (need to press the trigger to read), Automatic Trigger mode (the beam is always on), or Presentation mode (the reader is activated when it “sees” a bar code).



Manual Trigger
(Default)



Automatic Trigger



Presentation Mode

Reread Delay

This sets the time period before the scanner can read the *same* bar code a second time. Setting a reread delay protects against accidental rereads of the same bar code.



Medium Reread Delay

Factory Defaults

The following bar code resets all factory defaults.



Factory Default

Visual Menu

To obtain access to additional IT3800 features, use Visual Menu, available from our website (www.handheld.com). Visual Menu download instructions and explanations of the additional features are available in the IT3800-3900 User's Guide (38-3900-DO-UG), which is also available from our website or from your account representative.



Visual Menu

Product Service and Repair

Hand Held Products provides service for all its products through service centers throughout the world. To obtain warranty or non-warranty service, return the unit to Hand Held Products (postage paid) with a copy of the dated purchase record attached. Contact the appropriate location below to obtain a Return Material Authorization number (RMA #) before returning the product.

North America

Hand Held Products Corporate Offices
Telephone: (800) 782-4263, Option 3
Fax: (704) 566-6015
E-mail: naservice@handheld.com

America Latina

Hand Held Products America Latina
Teléfono: (239) 263-7600
Fax: (239) 263-9689
E-mail: laservice@handheld.com

Brazil

Hand Held Products Brazil
Telephone: +55 (21) 2176-0250
Fax: +55 (21) 2176-0249
E-mail: suporte@handheld.com

Europe, Middle East, and Africa

Hand Held Products Europe
Telephone: +31 (0) 40 29 01 633
Fax: +31 (0) 40 2901631
E-mail: euservice@handheld.com

Asia Pacific

Hand Held Products Asia/Pacific
Telephone: +852-2511-3050
Fax: +852-2511-3557
E-mail: apservice@handheld.com

Japan

Hand Held Products Japan
Telephone: +81-3-5770-6312
Fax: +81-3-5770-6313
E-mail: apservice@handheld.com

Online Product Service and Repair Assistance

You can also access product service and repair assistance online at www.handheld.com.

Technical Assistance

If you need assistance installing or troubleshooting your scanner, please call your Distributor or the nearest Hand Held Products technical support office:

North America/Canada:

Telephone: (800) 782-4263, option 4 (8 a.m. to 6 p.m. EST)

Fax number: (315) 685-4960

E-mail: natechsupport@handheld.com

Europe, Middle East, and Africa:

Telephone-

European Ofc: Int+31 (0) 40 79 99 393

U.K. Ofc: Int+44 1925 240055

E-mail: eutechsupport@handheld.com

Asia Pacific:

Telephone: Int+852-3188-3485 or 2511-3050

E-mail: aptechsupport@handheld.com

America Latina:

Teléfono: (704) 998-3998, opción 8

E-mail: latechsupport@handheld.com

Online Technical Assistance

You can also access technical assistance online at www.handheld.com.

Limited Warranty

Hand Held Products, Inc. ("Hand Held Products") warrants its products to be free from defects in materials and workmanship and to conform to Hand Held Products published specifications applicable to the products purchased at the time of shipment. This warranty does not cover any Hand Held Products product which is (i) improperly installed or used; (ii) damaged by accident or negligence, including failure to follow the proper maintenance, service, and cleaning schedule; or (iii) damaged as a result of (A) modification or alteration by the purchaser or other party, (B) excessive voltage or current supplied to or drawn from the interface connections, (C) static electricity or electro-static discharge, (D) operation under conditions beyond the specified operating parameters, or (E) repair or service of the product by anyone other than Hand Held Products or its authorized representatives.

This warranty shall extend from the time of shipment for the duration published by Hand Held Products for the product at the time of purchase ("Warranty Period"). Any defective product must be returned (at purchaser's expense) during the Warranty Period to Hand Held Products factory or authorized service center for inspection. No product will be accepted by Hand Held Products without a Return Materials Authorization, which may be obtained by contacting Hand Held Products. In the event that the product is returned to Hand Held Products or its authorized service center within the Warranty Period and Hand Held Products determines to its satisfaction that the product is defective due to defects in materials or workmanship, Hand Held Products, at its sole option, will either repair or replace the product without charge, except for return shipping to Hand Held Products.

EXCEPT AS MAY BE OTHERWISE PROVIDED BY APPLICABLE LAW, THE FOREGOING WARRANTY IS IN LIEU OF ALL OTHER COVENANTS OR WARRANTIES, EITHER EXPRESSED OR IMPLIED, ORAL OR WRITTEN, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

HAND HELD PRODUCTS RESPONSIBILITY AND PURCHASER'S EXCLUSIVE REMEDY UNDER THIS WARRANTY IS LIMITED TO THE REPAIR OR REPLACEMENT OF THE DEFECTIVE PRODUCT. IN NO EVENT SHALL HAND HELD PRODUCTS BE LIABLE FOR INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, AND, IN NO EVENT, SHALL ANY LIABILITY OF HAND HELD PRODUCTS ARISING IN CONNECTION WITH ANY PRODUCT SOLD HEREUNDER (WHETHER SUCH LIABILITY ARISES FROM A CLAIM BASED ON CONTRACT, WARRANTY, TORT, OR OTHERWISE) EXCEED THE ACTUAL AMOUNT PAID TO HAND HELD PRODUCTS FOR THE PRODUCT. THESE LIMITATIONS ON LIABILITY SHALL REMAIN IN FULL FORCE AND EFFECT EVEN WHEN HAND HELD PRODUCTS MAY HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH INJURIES, LOSSES, OR DAMAGES. SOME STATES, PROVINCES, OR COUNTRIES DO NOT ALLOW THE EXCLUSION OR LIMITATIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

All provisions of this Limited Warranty are separate and severable, which means that if any provision is held invalid and unenforceable, such determination shall not affect the validity of enforceability of the other provisions hereof. Use of any peripherals not manufactured/sold by Hand Held Products voids the warranty. This includes but is not limited to: cables, power supplies, cradles, and docking stations. Hand Held Products, Inc. extends these warranties only to the first end-users of the products. These warranties are nontransferable.

The limited duration of the warranty for the IT3800 is for five (5) years.

Agency Compliance Statements

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Class B Compliance Statement

This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio or television technician for help.

Caution: Any changes or modifications made to this device that are not expressly approved by Hand Held Products, Inc. may void the user's authority to operate the equipment.

Note: To maintain compliance with FCC Rules and Regulations, cables connected to this device must be shielded cables, in which the cable shield wire(s) have been grounded (tied) to the connector shell.

Canadian Notice

This equipment does not exceed the Class B limits for radio noise emissions as described in the Radio Interference Regulations of the Canadian Department of Communications.

Le present appareil numerique n'emet pas de bruits radioelectriques depassant les limites applicables aux appareils numeriques de la classe B prescrites dans le Reglement sur le brouillage radioelectrique edicte par le ministere des Communications du Canada.



The CE mark on the product indicates that the system has been tested to and conforms with the provisions noted within the 89/336/EEC Electromagnetic Compatibility Directive and the 73/23/EEC Low Voltage Directive.

For further information please contact:
Hand Held Products, Inc.
Nijverheidsweg 9
5627 BT Eindhoven
The Netherlands

Hand Held Products shall not be liable for use of our product with equipment (i.e., power supplies, personal computers, etc.) that is not CE marked and does not comply with the Low Voltage Directive.

LED Safety Statement

This device has been tested in accordance with EN60825-1 LED safety, and has been certified to be under the limits of a Class 1 LED device.

TÜV Statement

TÜV or GS marked to EN60950 and EN60825-1.

C-Tick Statement

Conforms to AUS/NZ 3548.

Sample Bar Codes

UPC A



0 123456 7890

Interleaved 2 of 5



1234567890

Code 128



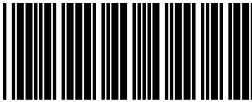
Code 128

EAN 13



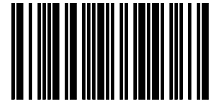
9 780330 290951

Code 39



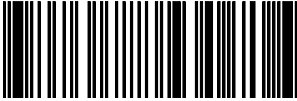
BC321

Codabar



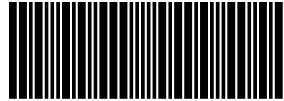
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Code 93



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Matrix 2 of 5



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Hand Held Products, Inc.

700 Visions Drive

P.O. Box 208

Skaneateles Falls, NY 13153-0208